

Privacy Notice

How Service Hub Ltd. handles information submitted through Instant Settlement Payment Gateway.

1. Scope

This notice applies to instantsettlementpaymentgateway.com, its commercial enquiry form and related merchant onboarding communications.

2. Information we collect

- Contact details such as name, business email and company.
- Business information such as website, expected payment volume, markets and settlement requirements.
- Technical records such as submission time, browser user agent and a one-way hash of the submitting IP address for abuse prevention.

3. Why we use information

- To review and respond to a commercial enquiry.
- To assess service eligibility, risk and technical fit.
- To protect the form and service from spam, fraud and misuse.
- To keep records required for business operations and legal obligations.

4. Legal basis and sharing

Depending on the location and relationship, processing may rely on steps requested before a contract, legitimate business interests, consent or legal obligations. Information may be shared with service providers that support hosting, security, communications, compliance and payment onboarding. We do not sell submitted personal information.

Privacy Notice - continued

5. Retention and security

Enquiry records are kept only as long as reasonably needed for the purposes above, dispute handling and applicable record-keeping. We apply access controls, encrypted transport, rate limiting and security logging. No system can guarantee absolute security.

6. Your choices

You may request access, correction or deletion where applicable. You may also withdraw consent for future enquiry communications. Some records may need to be retained where required by law or for legitimate claims.

7. Contact

Privacy questions: contact@instantsettlementpaymentgateway.com

Effective date: 22 July 2026. This document is provided for operational transparency and has not been presented as lawyer-reviewed advice.